

Dear Resident,

The Lincoln Water Department has installed a new water meter that is capable of indicating whether or not there is a leak at your home. Please take a moment to familiarize yourself with the water meter and its functionality.

The digital display under the black meter lid is activated by shining a flashlight on the meter face plate. The screen will alternate between the total gallons used (Figure 1) and the current rate of water moving through the meter (Figure 2), in gallons per minute. The meter stores data at 15-minute intervals and calculates hourly flow totals. This 15-minute logging function allows the meter to identify possible intermittent or continuous water flow through the meter, which is indicated by a faucet icon (Figure 1). The daily flow total is then stored for a 96 day period and, at your request, can be downloaded and graphed by the Department to help you identify when the leak started and/or what time of day the leak condition is occurring. This information can only be downloaded if we are provided access to meter and cannot be downloaded remotely.

Figure 1



Figure 2



Below is a list of icons that can appear on the LCD, their meaning, and on the reverse side of this page, typical sources of household leaks. By checking the meter display on a regular basis you can calculate your typical daily or weekly usage and potentially identify a leak condition before it significantly impacts your water bill. By checking the water meter often you can get a better understanding of your household water consumption and help in our efforts to conserve water.



LIGHT SENSOR

Recessed under the small hole near the center of the faceplate of the E-Coder)R900; supplies the power for the LCD panel (light activated) as well as the activation of the data logging extraction.



FLOW INDICATOR

Shows the direction of flow through the meter:

- ON** Water in use.
- OFF** Water not in use.
- Flashing** Water is running slowly.
- (-)** Reverse flow.
- (+)** Forward flow.



LEAK INDICATOR

Displays a possible leak:

- OFF** No leak indicated.
- Flashing** Intermittent leak indicates that water has been used for at least 50 of the 96 15-minute intervals during a 24-hour period.
- On Continuously** Indicates water use for all 96 15-minute intervals during a 24-hour period.

RATE

RATE OF FLOW

Average flow rate is displayed every six seconds on LCD display.

Common Causes of Leaks

If the leak indicator is flashing or continuously on, the E-Coder)R900i is indicating that a possible leak may exist. Leaks can result from various circumstances. To better help you identify a possible leak, the following table contains some common causes of leak problems that can occur.

Possible Leaks

Possible Cause of Leak	Intermittent Leak	Continuous Leak
Outside faucet, garden or sprinkler system leaking	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Toilet valve not sealed properly	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Toilet running		<input checked="" type="checkbox"/>
Faucet in kitchen or bathrooms leaking	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Ice maker leaking		<input checked="" type="checkbox"/>
Soaker hose in use		<input checked="" type="checkbox"/>
Leak between the water meter and the house		<input checked="" type="checkbox"/>
Washing machine leaking	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Dishwasher leaking	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Hot water heater leaking		<input checked="" type="checkbox"/>
Watering yard for more than eight hours	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Continuous pet feeder		<input checked="" type="checkbox"/>
Water-cooled air conditioner or heat pump	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Filling a swimming pool		<input checked="" type="checkbox"/>
Any continuous use of water for 24 hours		<input checked="" type="checkbox"/>