Introduction
This report describes Lincoln’s drinking water sources, treated water quality, and how we maintain the high quality of your water. This report is issued annually to you, the consumer, to keep you updated on your drinking water quality. The report also provides information on where your water comes from, how we treat it, and answers to questions you may have about Lincoln’s water system. We are proud to report that the water provided by the Lincoln Water Department (LWD) meets or exceeds established water-quality standards set forth by the U.S. Environmental Protection Agency (USEPA) and the Massachusetts Department of Environmental Protection (MaDEP).

Lincoln’s Drinking Water - A Well-Protected Source
The Town of Lincoln is supplied by both surface water and groundwater wells. Flint’s Pond, also known as Sandy Pond, is the primary year-round supply. Tower Road Well is a supplemental source used during peak periods and when Flint’s pond is off-line for servicing.

Since 1874, when the system was known as the Lincoln Water Works, the Town has recognized the need to protect its watershed. The watershed consists of 465 acres of land surrounding Flint’s Pond, which is approximately 92 percent owned and/or controlled by the Town. The Town has in place a Watershed Protection Plan designed to limit access to the water and protect the land from any development that would endanger the water supply. One of the biggest threats to the Town’s water supply is improperly maintained septic systems. You can help protect your drinking water quality by pumping out your septic system every two years. Never dump hazardous substances down septic or storm drains. Do not use septic system cleaners.

Lincoln buys and/or sells approximately two percent of its water to the Towns of Concord and Weston. This arrangement accommodates the best interests of the respective distribution systems for Lincoln and Weston. We also have standby agreements with the Towns of Wayland, Weston and Lexington in the event of an emergency.

Source Water Assessment Program
The Source Water Assessment & Protection (SWAP) Program, established under the federal Safe Drinking Water Act, requires every state to: inventory land uses within the recharge areas of all public water supply sources; assess the susceptibility of drinking water sources to contamination from these land uses; and publicize the results to provide support for improved protection. A susceptibility ranking of moderate for Flint’s Pond and ranking of high for Tower Road well were assigned using the information collected during the assessment by MaDEP. You can download a copy of the SWAP Report from www.mass.gov/eea/docs/dep/water/drinking/swap/nero/3157000.pdf or call the LWD at (781) 259-8997.

For Your Health
In order to ensure that tap water is safe to drink, MaDEP and USEPA prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration and the Massachusetts Department of Public Health regulations establish limits for contaminants in bottled water that must provide the same protection for public health.

Regulated contaminants are those substances which the USEPA has established drinking water standards to protect human health. Unregulated contaminants are those for which USEPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist USEPA in determining their occurrence in drinking water and whether future regulation is warranted.
Information About Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. However, some people may be more vulnerable to contaminants than the general population. Immuno-compromised persons, such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care provider. More information about contaminants and potential health effects, including EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants, can be obtained by calling the USEPA’s Safe Drinking Water Hotline (1-800-426-4791).

The sources of drinking water generally include rivers, lakes, streams, ponds, reservoirs, springs and wells. Because water is the universal solvent, it dissolves naturally-occurring minerals, and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity as it travels over the surface of the land or through the ground. Contaminants that can be present include:

- **Microbial contaminants**, such as viruses and bacteria, which may come from septic systems and wildlife.
- **Inorganic contaminants**, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges.
- **Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban storm water runoff and residential uses.
- **Radioactive contaminants**, may be naturally occurring or be the result of oil and gas production and mining activities.
- **Organic chemical contaminants**, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. LWD is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may want to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at [http://www.epa.gov/safewater/lead](http://www.epa.gov/safewater/lead).

How Can I Learn More?

LWD’s Superintendent, Gregory Woods, and staff are available **Monday – Friday**, from 7:00 A.M. - 3:30 P.M., to answer questions and provide assistance at the following telephone numbers: (781) 259-8997 and (781) 259-1329. You can also check the Town’s website at [http://www.lincolntown.org](http://www.lincolntown.org). Lincoln’s Public Water System I.D. # is: 3157000.

Water Rates

<table>
<thead>
<tr>
<th>Usage</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>under 48,000 gal.</td>
<td>$5.07 per 1,000 gal.</td>
</tr>
<tr>
<td>over 48,000 gal. up to 90,000 gal.</td>
<td>$7.79 per 1,000 gal.</td>
</tr>
<tr>
<td>over 90,000 gal.</td>
<td>$16.68 per 1,000 gal.</td>
</tr>
</tbody>
</table>

Rates for all irrigation only meters.

Rates based on a semiannual billing period.

Base Charge + Usage = Total Amount Due

Base charge = $40 for 5/8-inch & ¾-inch meter

=$100 for 1-inch or greater meter
Mandatory Water Use Restriction

The MaDEP, through its Water Management Act permitting process, has imposed limits on the amount of water towns are allowed to withdraw from their respective watersheds. Lincoln’s permit was issued in February, 2010 and includes a drastic reduction in our water allocation starting in 2014. The State has also required that the Town reduce individual water consumption to the 65 gallons per person per day performance standard by December 31, 2011. Due to last year’s hot summer, Lincoln’s average usage was 68 gallons per person per day. To meet the permit requirements, the Town must continue its mandatory outdoor water conservation measure from May 1st through September 30th.

The water conservation restriction consists of an odd/even water schedule for all nonessential outdoor watering. House addresses that end with an even number may water on Tuesday and/or Thursday. Houses addresses that end with an odd number may water on Wednesday and/or Friday. There will be no nonessential outdoor watering Saturday, Sunday or Monday. Watering will not be permitted on any day between 7 AM and 7 PM; thus it is allowed only in the late evenings and early mornings.

Restricted outdoor watering activities include irrigation of lawns via sprinklers or automatic irrigation systems, washing of vehicles, and washing of exterior building surfaces, parking lots, driveways or sidewalks. Sprinkle irrigation of lawns, gardens, flowers or ornamental plants by means of a hand held hose or bucket is not subject to the restriction.

LWD staff will be monitoring sprinkler use in Town and will stop to remind residents of the policy. A second notice will result in a $50 fine, and subsequent violations will warrant a $100 fine.

New Water Protection Zoning

Lincoln passed overlay water protection by-laws in 2012 and 2013 to protect the well and pond from contamination. If you have property in the protected areas, please minimize use of fertilizers, pesticides and other chemicals that can impact the drinking water. A map of the protected areas is available on the Department’s website at www.lincolntown.org/index.aspx?NID=224.

Meter Modernization Program

The Department is upgrading its metering system with digital display, radio-frequency water meters. For those with new meters, the digital display under the black meter lid can be activated by shining a flashlight on the meter face plate. The new meter stores data at 15-minute intervals and allows the meter to identify intermittent or continuous leak conditions in the house. The leak condition is indicated by a faucet icon in the top left side of the display.

The daily flow total is then stored for a 96 day period and, at your request, can be downloaded and graphed by the Department to help you identify when the leak started and/or what time of day the leak condition is occurring. Instructions on how to read the meter, as well as examples of daily and hourly data graphs from residential water meters can be found at www.lincolntown.org/index.aspx?NID=398.

You should record your meter reading at regular intervals (weekly or monthly). Subtract the new meter reading from the previous reading to calculate your water consumption for that period. The MaDEP regulations state that averaged over a one year period, individuals should use no more than 65 gallons per day.

Water Treatment

Depending on the source location, LWD adds a very low concentration of either potassium hydroxide or sodium hydroxide to the drinking water in order to increase the pH (reduce the acidity) of the water to reduce its natural corrosiveness. Chlorine is added as a disinfectant at the Flint’s Pond facility and fluoride is added at both the treatment plant and the Tower Road well to aid in dental health and hygiene. Zinc orthophosphate is also added at both sites for corrosion control and to reduce levels of iron and manganese.
Data presented in this table is for testing completed during the 2013 calendar year. We monitor for some contaminants less than once per year, because the concentrations for those contaminants are not expected to vary significantly from year to year. In these cases, the most recent sample information and the year the sample was collected, are included in the table.

### Regulated Contaminants

<table>
<thead>
<tr>
<th>Substance</th>
<th>Sample Date</th>
<th>MCL/ MRDLG</th>
<th>MCL/ MRDL</th>
<th>Highest Detected or Running Average</th>
<th>Range Detected</th>
<th>Violation</th>
<th>Possible Source(s) of Contamination</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nitrate (ppm)</td>
<td>2013</td>
<td>10</td>
<td>10</td>
<td>0.18</td>
<td>ND – 0.18</td>
<td>No</td>
<td>Runoff from fertilizer use; septic systems.</td>
</tr>
<tr>
<td>Turbidity (NTU)</td>
<td>2013</td>
<td>--</td>
<td>TT</td>
<td>0.17</td>
<td>0.03 – 0.17</td>
<td>No</td>
<td>Natural sediment; soil runoff.</td>
</tr>
<tr>
<td>TTHMs (ppb)</td>
<td>2013</td>
<td>--</td>
<td>80</td>
<td>69.2</td>
<td>21.2 - 84</td>
<td>No</td>
<td>By-product of drinking water chlorination.</td>
</tr>
<tr>
<td>HAA5s (ppb)</td>
<td>2013</td>
<td>--</td>
<td>60</td>
<td>30.2</td>
<td>15 - 46</td>
<td>No</td>
<td>By-product of drinking water chlorination.</td>
</tr>
<tr>
<td>Fluoride (ppm)</td>
<td>2013</td>
<td>4</td>
<td>4</td>
<td>1.2</td>
<td>0.8 - 1.2</td>
<td>No</td>
<td>Erosion of natural deposits; water additive that promotes strong teeth.</td>
</tr>
<tr>
<td>Chlorine - Total (ppm)</td>
<td>Monthly</td>
<td>4</td>
<td>4</td>
<td>1.2</td>
<td>0.06 – 1.2</td>
<td>No</td>
<td>Water additive used to control microbes.</td>
</tr>
</tbody>
</table>

### Unregulated Contaminants

<table>
<thead>
<tr>
<th>Substance</th>
<th>Sample Date</th>
<th>SMCL</th>
<th>ORSG</th>
<th>Highest Detected</th>
<th>Range Detected</th>
<th>Violation</th>
<th>Possible Source(s) of Contamination</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sodium (ppm)</td>
<td>2013</td>
<td>--</td>
<td>20</td>
<td>8.6</td>
<td>8.6</td>
<td>No</td>
<td>Widely present in natural waters.</td>
</tr>
</tbody>
</table>

### Lead & Copper (Tap water was collected from homes in service area)

<table>
<thead>
<tr>
<th>Substance</th>
<th>Sample Date</th>
<th>MCLG</th>
<th>MCL/ AL</th>
<th>No. of Sites Sampled</th>
<th>90th Percentile</th>
<th>Sites above AL</th>
<th>Possible Source(s) of Contamination</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lead (ppb)</td>
<td>2012</td>
<td>0</td>
<td>15</td>
<td>3</td>
<td>ND - 0.020</td>
<td>No</td>
<td>Corrosion of household plumbing systems.</td>
</tr>
<tr>
<td>Copper (ppm)</td>
<td>2012</td>
<td>1.3</td>
<td>1.3</td>
<td>3</td>
<td>0.09 - 0.77</td>
<td>No</td>
<td>Corrosion of household plumbing.</td>
</tr>
</tbody>
</table>

### Bacteria Sampling

<table>
<thead>
<tr>
<th>Substance</th>
<th>Sample Date</th>
<th>MCLG</th>
<th>MCL/ AL</th>
<th>Highest Number Positive in Routine Monthly Samples</th>
<th>Violation</th>
<th>Possible Source(s) of Contamination</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Coliform</td>
<td>2013</td>
<td>0</td>
<td>&gt;1/mon.</td>
<td>1</td>
<td>Yes</td>
<td>Naturally present in the environment.</td>
</tr>
<tr>
<td>Fecal Coliform or E.Coli</td>
<td>2013</td>
<td>0</td>
<td>**</td>
<td>0</td>
<td>No</td>
<td>Human or animal fecal waste.</td>
</tr>
</tbody>
</table>

### Definitions

- **ppm** = Parts per million, or milligrams per liter (mg/l)
- **ppb** = Parts per billion, or micrograms per liter (ug/l)
- **ND** = Not detected above laboratory method detection limits
- **SMCL** = State Maximum Contaminant Level
- **ORSG** = Office of Research and Standards Guideline
- **MRDLG** = Maximum Residual Disinfectant Level Goal
- **MRDL** = Maximum Residual Disinfectant Level
- **MCLG** = Maximum Contaminant Level Goal
- **MCL** = Maximum Contaminant Level
- **AL** = Action Level
- **MFL** = Million of Fibers per Liter
- **ORSG** = Office of Research and Standards Guideline
- **HAA5** = Haloacetic acids
- **NTU** = Nephlometric Turbidity Units
- **ND** = Not detected above laboratory method detection limits
- **** = No applicable standard

90th Percentile = Out of every 10 homes, 9 were at or below this level.